Xerox Accessibility Conformance Report
WCAG Edition

Name of Product/Version: Fleet Management Portal 2.4.124

Report Date: 2/2/2024

Product Description: Remote Fleet Management Web App

Contact Iinformation: Learn more about Xerox and Section 508 at our website: **www.xerox.com/Section508**

Notes:

Evaluation Methods Used: WAVE, JAWS, Screen Reader extension

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Image without a text alternative - Xerox Logo, Home Icon -- Icons in Button and Grid data Linked Image missing alternative text - FMP logo Spacer Image Missing Alternative text -Common spacer used in all grid pages for heading Empty Table header -First header element (<th>) of grid without text Missing Form Label -Application Display Name Empty Link -Global search button
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no audio or video content
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	There is no audio or video content
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There is no audio or video content
1.3.1 Info and Relationships (Level A)	Does Not Support	Not supported
1.3.2 Meaningful Sequence (Level A)	Does Not Support	Most of the items are not properly captured in JAWS
1.3.3 Sensory Characteristics (Level A)	Supports	There is no restriction in views and operations to a single display orientation
1.4.1 Use of Color (Level A)	Partially Supports	-Selected rows of a grid -Disabled elements (not selectable) -Filtered columns of grid
1.4.2 Audio Control (Level A)	Not Applicable	There is no audio or video content
2.1.1 Keyboard (Level A)	Partially Supports	-The user is not able to navigate to sub menus in the top navbar using the keyboard - top navbar on all pages - side panel links in printer details page - tabs inside details page

Criteria	Conformance Level	Remarks and Explanations
		-action buttons of grid cannot be navigated -User cannot navigate dropdowns, filters, export buttons with keyboard - dashboards navigation is not possible -cannot navigate through each row of grid -Cannot navigate to the date picker using the keyboard -Cannot navigate navbar and sub tabs - Cannot navigate through menus of Administration -Navigation of radio buttons are not possible
2.1.2 No Keyboard Trap (Level A)	Partially Supports	Some modal pop up can be closed
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	The application does not have Character Key Shortcuts
2.2.1 Timing Adjustable (Level A)	Does Not Support	The application times out without allowing the user to extend the session
2.2.2 Pause, Stop, Hide (Level A)	Partially Support	Export excel file generation in printers grid may take more than 5 seconds depending on data
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	There is no flashing in the application
2.4.1 Bypass Blocks (Level A)	Does Not Support	There are no skip links in the app
2.4.2 Page Titled (Level A)	Partially Supports	Most of the pages have title but not in the same areas.
2.4.3 Focus Order (Level A)	Does Not Support	Focus order is only applied on buttons and text inputs
2.4.4 Link Purpose (In Context) (Level A)	Does Not Support	
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	There is no functionality that requires multipoint or path-based gestures
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	Most of the pages have label
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	There is no motion actuation used in the application
3.1.1 Language of Page (Level A)	Partially Supports	Selected languages can be determined
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Partially Supports	Certain validations and Errors are displayed on hover of error image

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Partially Supports	Selection of services in Services tab Administration
4.1.1 Parsing (Level A)	Partially Supports	Element IDs are not unique
4.1.2 Name, Role, Value (Level A)	Partially Supports	Most of the fields except grid elements does not have Name, Role, Value -Missing form label -Select missing label

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no audio or video content
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no audio or video content
1.3.4 Orientation (Level AA 2.1 only)	Partially Supports	Application will work till min resolution 1024*968
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	Address validation in customer creation
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Color contrast does not meet minimum requirement - FMP logo header - Top Navbar (Home, settings, Account, Signout - Chat link - All links in Home page under flexbox tiles - All headings in blue color in Administration - On hover: All link/button white color in orange background (eg: top navbar) - All grid text in light grey color - All headings in blue color in Printer details
1.4.4 Resize text (Level AA)	Partially Supports	- data under the grid in supply order, service request details are not visible in zoom level 200% -header and footer misaligned on zoom level 200%

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Partially Supports	Image without a text alternative - Xerox Logo, Home Icon -- Icons in Button and Grid data Linked Image missing alternative text - FMP logo Spacer Image Missing Alternative text -Common spacer used in all grid pages for heading
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	- data under the grid in supply order, service request details are not visible in zoom level 200% -header and footer misaligned on zoom level 200% Unable to manage tiles on device security center at 400% zoom - Application will work till min resolution 1024*968
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	Graph Colors are adjacent without a border and do not have enough contrast - all graphs (printer summary)
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	-Letter spacing 0.12 rem will make grid data to be hidden with 3 dots (…)
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	Hover over pop up tool tips allows for the mouse to move over top of them after appearing and can be closed with a keyboard command like ESC - Filter tooltips in grid
2.4.5 Multiple Ways (Level AA)	Does Not Support	Pages in administration cannot be accessed through multiple ways
2.4.6 Headings and Labels (Level AA)	Partially Supports	-Not all content headings are provided in <h> tags or <label> tags -Missing form Label -Select elements missing label
2.4.7 Focus Visible (Level AA)	Partially Supports	No visible outline on checkboxes when active - all checkboxes - visible focus on dropdown boxes

Criteria	Conformance Level	Remarks and Explanations
		Many other items do not show visible focus when using the keyboard - data in grid rows support hover -grid column hover is supported
3.1.2 Language of Parts (Level AA)	Partially Supports	The application supports localization on multiple languages
3.2.3 Consistent Navigation (Level AA)	Partially Supports	Navigation to pages in grid is identical everywhere
3.2.4 Consistent Identification (Level AA)	Partially Supports	-Save and cancel buttons are same everywhere -Confirm and cancel buttons are same everywhere -grid functionality is same everywhere'
3.3.3 Error Suggestion (Level AA)	Supports	-Suggestion/error messages are shown on Save/Confirm button click
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	The app does not manage this type of data
4.1.3 Status Messages (Level AA 2.1 only)	Supports	-Loadings are implemented -Excel download statuses are shown

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).