# Xerox Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT<sup>®</sup> Version 2.5)

Name of Product/Version: Xerox® VersaLink® C415 Color Multifunction Printer

Report Date: July 3, 2023

**Product Description:** The Xerox<sup>®</sup> VersaLink<sup>®</sup> C415 Color Multifunction Printer includes comprehensive security and is robust enough to support moderate print and scan volumes that businesses demand, while offering the industry's best user experience, in a small footprint. With an array of features to automate everyday tasks, evolve as your needs change, are easy to deploy and manage, and is an environmentally friendly choice - this workplace assistant exceeds demand and expectations

Contact Information: Learn more about Xerox and Section 508 at our website: <u>www.xerox.com/Section508</u>

Notes: Software Version Evaluated: 120.xxx.003.16700

**Evaluation Methods Used:** Product Knowledge, Keyboard, WAVE browser extension, WebAIM Contrast Checker, NVDA

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

## Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
	Web: Does Not Support	Web: Gap: There is no alternative text for images
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508	Electronic Docs: Does Not Support	Electronic Docs: WAVE indicates that there is no alternative text for image
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: Does Not Support	Software: Gap: There is no alternative text for images
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
	Web: Not Applicable	Web: There is no audio or video content
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs: There is no audio or video content
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Does Not Support	Software: Need to determine if the fault videos have an alternative
	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable	Web: There is no audio or video content
Also applies to: Revised Section 508	Applicable	Electronic Docs: There is no audio or video content
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Not Applicable	Software: There is no audio content
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable	Web: There is no audio or video content
Also applies to:	Electronic Docs: Not	Electronic Docs: There is no audio or video content

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508	Applicable	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)	Software: Not Applicable	Software: There is no audio or video content
• 602.3 (Support Docs)		
	Authoring Tool: Not	Authoring Tool: Not Applicable
	Applicable	
	Web: Does Not Support	Web: Pages are not structured for accessibility
L.3.1 Info and Relationships (Level A)		
Also applies to:	Electronic Docs: Does Not	Electronic Docs: Cannot expand the navigation pane
Revised Section 508	Support	topics with the keyboard
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Does Not Support	
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Software. Does Not Support	Software: Pages are not structured for accessibility
<ul> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool: Not	
	Applicable	Authoring Tool: Not Applicable
	Web: Partially Supports	
		Web: Keyboard is not supported for all content partial support for speech output
I.3.2 Meaningful Sequence (Level A)	Electronic Docs:	
Also applies to:	Does Not Support	Electronic Docs: Cannot expand the navigation pane
Revised Section 508		topics with the keyboard
• 501 (Web)(Software)	Software:	
• 504.2 (Authoring Tool)	Does Not Support	Software: Gap: pages are not structured for accessibility
• 602.3 (Support Docs)	Authoring Tool: Not	
	Applicable	Authoring Tool: Not Applicable
	Web: Supports	Web: Buttons and links are having proper labels in
L.3.3 Sensory Characteristics (Level A)		WebUI all pages
Also applies to:	Electronic Docs: Supports	
Revised Section 508		Electronic Docs: Not Applicable
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		Software: Screen reader will not be used to validate LUI
• 602.3 (Support Docs)	Authoring Tool: Not	
	Applicable	Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
	Web: Supports	Web: Color is not the only way to convey meaning
1.4.1 Use of Color (Level A)		Web: Color is not the only way to convey meaning
Also applies to:	Electronic Docs: Supports	Electronic Docs: All links are underlined
Revised Section 508		electionic Docs. All links are undernined
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Supports	Software: Color is not the only way to convey meaning
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
	Web: Not Applicable	Web: There is no audio or video content
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs: There is no audio or video content
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.2 (Support Docs)</li> </ul>	Software: Not Applicable	Software: There is no audio or video content
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
	Web: Does Not Support	Web: Many elements in the home page are not
2.1.1 Keyboard (Level A)		accessible via keyboard
Also applies to:	Electronic Docs: Does Not	
Revised Section 508	Support	Electronic Docs: Cannot expand menu items on
<ul> <li>501 (Web)(Software)</li> </ul>		navigation pane for getting to the pages
• 504.2 (Authoring Tool)	Software: Does Not Support	
602.3 (Support Docs)	Authoring Tool: Not	Software: No keyboard operability in Local UI
	Applicable	Authoring Tool: Not Applicable
	Web: Supports	Web: Keyboard is supported for access to enter
2.1.2 No Keyboard Trap (Level A)	web. Supports	additional information
Also applies to:	Electronic Docs: Supports	
Revised Section 508	Lieutonic Does. Supports	Electronic Docs: Not Applicable
• 501 (Web)(Software)	Software: Does Not Support	
• 504.2 (Authoring Tool)		Software: Not Applicable
<ul> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool: Not	
	Applicable	Authoring Tool: Not Applicable
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Criteria	Conformance Level	Remarks and Explanations
<b>2.2.1 Timing Adjustable</b> (Level A)	Web: Supports	Web: Web system timeout can be set for days, hours, and/or minutes. Maximum timeout is 40 days, 23 hours and 59 seconds
Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: Not Applicable
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: Supports	Software: Alert is provided when timing session is about to expire. Local user interface system timeout can be set
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	for minutes and seconds. Maximum timeout is 60 minutes and 59 seconds
		Authoring Tool: Not Applicable
	Web: Not Applicable	Web: Not Applicable. There are no animations on the web page
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508	Electronic Docs: Not Applicable	Electronic Docs: There are no animations available in Help page
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: Local User Interface contains animation that
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	cannot be paused, stopped, or hidden
	Web: Supports	Authoring Tool: Not Applicable
<b>2.3.1 Three Flashes or Below Threshold</b> (Level A)	Electronic Docs: Supports	Web: No Flashing content
Also applies to: Revised Section 508 • 501 (Web)(Software)	Software: Supports	Electronic Docs: There is no flashing content on Web UI Help
<ul><li>504.2 (Authoring Tool)</li></ul>		Software: Not Applicable
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
	Web: Does Not Support	
2.4.1 Bypass Blocks (Level A)	Electronic Docs: Does Not	Web: No skip link, no landmark tags
Also applies to: Revised Section 508	Support	Electronic Docs: No skip link
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: Not Applicable	Software: Not Applicable to non-Web software.
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
2.4.2 Page Titled (Level A)	Web: Supports	Web: Pages have titles
Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: Pages have titles
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: Title pages are not available
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
	Web: Does Not Support	Web: Not all content is focusable with keyboard
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508	Electronic Docs: Does Not Support	Electronic Docs: Navigation options are not expandable in help page
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: Focus area is not supported for Local User Interface
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
2.4.4 Link Purpose (In Context) (Level A)	Web: Does Not Support	Web: Several Edit links on single page, link with same label on single page.
Also applies to: Revised Section 508 • 501 (Web)(Software)	Electronic Docs: Supports	Electronic Docs: Supports
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Not Applicable	Software: Not Applicable
	Authoring Tool: Not	Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
	Applicable	
3.1.1 Language of Page (Level A)	Web: Does Not Support	Web: Language attribute is missing from all the pages.
Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: Language is automatically detected
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: Language attribute is missing from all the pages
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
3.2.1 On Focus (Level A)	Web: Supports	Web: Keyboard can be used to open and close dropdown menus
Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: Focus is supported by keyboard
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: Focus is not supported on the user interface
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
	Web: Does Not Support	
3.2.2 On Input (Level A)	Electronic Docs: Not	Web: Context changes occur without notification to user
Also applies to: Revised Section 508	Applicable	Electronic Docs: Not Applicable
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Partially supports	Software: Keyboard is not supported for user interface
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
3.3.1 Error Identification (Level A)	Web: Does Not Support	Web: Not all required or invalid fields are marked
Also applies to: Revised Section 508	Electronic Docs: Not	Electronic Docs: There are no fields available to enter
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Applicable	Data
602.3 (Support Docs)	Software: Does Not Support	Software: Does not support. No selectable data fields.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508	Web: Partially Supports Electronic Docs: Partially Supports	Web: Title and some radio buttons labels are not labeled correctly using some screen readers Electronic Docs: Some navigation elements are not
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Does Not Support Authoring Tool: Not Applicable	labeled correctly Software÷Does not Support user interface Authoring Tool: Not Applicable
<ul> <li>4.1.1 Parsing (Level A)</li> <li>WCAG 2.0 and 2.1 – Always answer 'Supports'</li> <li>WCAG 2.2 (obsolete and removed) - Does not apply</li> </ul>	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the <u>WCAG 2.0 Editorial Errata</u> and the <u>WCAG 2.1</u> <u>Editorial Errata</u> .
4.1.2 Name, Role, Value (Level A) Also applies to:	Web: Does Not Support Electronic Docs: Partially	Web: Name and role cannot be programmatically determined
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Supports Software: Does Not Support	Electronic Docs: Navigation options are not expandable Software: Does not Support on User interface
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable

#### Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	Web: There is no audio or video content
Also applies to:		
Revised Section 508	Electronic Docs: Not	Electronic Docs: There is no audio or video content
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Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)	Applicable	
• 504.2 (Authoring Tool)	Coftware: Net Applicable	Software: There is no audio or video content
602.3 (Support Docs)	Software: Not Applicable	Authoring Tool: Not Applicable
	Authoring Tool: Not Applicable	
	Web: Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Electronic Docs: Not	Web: There is no audio or video content
Also applies to: Revised Section 508	Applicable	Electronic Docs: There is no audio or video content
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Not Applicable	Software: There is no audio or video content
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
	Web: Partially Supports	Web: Some content in Embedded Web Server does not meet color contrast guidelines
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508	Electronic Docs: Does not Support	Electronic Docs: Does not Support. Text does not support color contrast criteria.
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Supports	Software: Content displayed supports color contrast
• 602.3 (Support Docs)	Authoring Tool: Not	criteria (except for countdown indicator)
	Applicable	Authoring Tool: Not Applicable
	Web: Does Not Support	Web: Resizing is not supported at 200% magnification
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508	Electronic Docs: Does Not Support	Electronic Docs: Resizing is not supported at 200% magnification
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: User interface cannot be resized
• 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
		Web: On consumable page, no symbol to recognize
	Web: Partially Supports	paper trays
4.5 Images of Text (Level AA)	Electronic Docs: Not	
Also applies to:	Applicable	Electronic Docs: There are no images available in Help
Revised Section 508		page
• 501 (Web)(Software)	Software: Supports	
• 504.2 (Authoring Tool)		Software: The only images of text are logos, which are
• 602.3 (Support Docs)	Authoring Tool: Not	decorative
	Applicable	
		Authoring Tool: Not Applicable
	Mich. Currents	Web: There is more than one way to locate a web page
4 E Multiple Mays (Level AA)	Web: Supports	by using the Site map
4.5 Multiple Ways (Level AA) Also applies to:	Flastrania Dassi Supports	
Revised Section 508	Electronic Docs: Supports	Electronic Docs: There is more than one way to locate a
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Software: Not Applicable	web page by using the Table of contents
	Software. Not Applicable	
	Authoring Tool: Not	Software: Not Applicable
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Applicable	
	Applicable	Authoring Tool: Not Applicable
	Web: Does Not Support	
4.6 Headings and Labels (Level AA)		Web: Text fields do not have labels
Also applies to:	Electronic Docs: Partially	
Revised Section 508	Supports	Electronic Docs: Search field does not have labels
• 501 (Web)(Software)		
<ul> <li>501 (Web)(software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: Does Not Support	Software: Text fields do not have labels
• 602.3 (Support Docs)	Authoring Tool: Not	Authoring Tool: Not Applicable
	Applicable	
4.7 Focus Visible (Level AA)	Web: Does Not Support	Web: Keyboard focus is not visible on components
Also applies to:		
Revised Section 508	Electronic Docs: Supports	Electronic Docs: Focus supported for visible components
• 501 (Web)(Software)		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: Does Not Support	Software: Focus is not supported on user interface

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
<b>3.1.2 Language of Parts</b> (Level AA)	Web: Does Not Support	Web: Language and Keyboard page need language attribute for strings in other languages
Also applies to:	Electronic Docs: Supports	Electronic Docs: Electronic documents are in the same
Revised Section 508 • 501 (Web)(Software)	Software: Does Not Support	language
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>	Authoring Tool: Not	Software: Not Applicable
	Applicable	Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Web: Navigation on repeated pages is in the same relative order
Also applies to:	Electronic Docs: Does Not	
Revised Section 508	Support	Electronic Docs: Not Expanding the navigation options in
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: Not Applicable	help page
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Authoring Tool: Not	Software: Not Applicable
	Applicable	Authoring Tool: Not Applicable
3.2.4 Consistent Identification (Level AA)	Web: Does Not Support	Web: Components do not have the same functionality within a set of web pages
Also applies to:	Electronic Docs: Supports	
Revised Section 508		Electronic Docs: Components have the same consistency
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Software: Not Applicable	
• 504.2 (Authoring Tool)		Software: Not Applicable
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA)	Web: Does Not Support	Web: Errors do not suggest corrective actions
Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: No required input
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul>	Software: Does Not Support	Software: Errors do not suggest corrective actions

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)	Authoring Tool: Not	Authoring Tool: Not Applicable
	Applicable	
	Web: Supports	Web: Feedback provided to confirm or correct input
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508	Electronic Docs: Supports	Electronic Docs: Feedback provided to confirm or correct input
• 501 (Web)(Software)	Software: Does Not Support	Software: No ability to send information from the user
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>	Authoring Tool: Not	interface
	Applicable	Authoring Tool: Not Applicable

## **Revised Section 508 Report**

Notes:

## Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Power ON/OFF: User does not know Device Wake up/down after Power ON/OFF. Using Auto Start copy can be performed by placing original into ADF. A single 1-Touch with customized user interface can be set up for Fax or Scan To destination with some learning.

Criteria	Conformance Level	Remarks and Explanations
		With training and practice, user will be
		able to place paper in tray
		Basic feature selection: The letters are
302.2 With Limited Vision	Partially Supports	below 4.8mm and referred to 402.4
302.3 Without Perception of Color	Supports	At least one mode of operation that does not require user perception of color is
		available
302.4 Without Hearing	Supports	One mode of operation that does not require user hearing is available
302.5 With Limited Hearing	Supports	One mode of operation that does not
		require user limited hearing is available
302.6 Without Speech	Supports	At least one mode of operation that does not require user speech is available
302.7 With Limited Manipulation	Partially Supports	Accessing and removing the jammed paper requires simultaneous manual operations
302.8 With Limited Reach and Strength	Partially Supports	User requires strength to remove the jammed paper
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Features are provided for individuals with limited cognitive, language, and learning abilities for simpler and easier use

## Chapter 4: <u>Hardware</u>

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	There is no speech output

Criteria	Conformance Level	Remarks and Explanations
402.2.2 Transactional Outputs	Not Applicable	There is no transactional output
402.2.3 Speech Delivery Type and Coordination	Does Not Support	There is no speech output
402.2.4 User Control	Does Not Support	There is no voice output
402.2.5 Braille Instructions	Not Applicable	Braille is not available
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	There is no voice output
402.3.2 Non-private Listening	Not Applicable	There is no voice output
402.4 Characters on Display Screens	Partially Supports	In LUI, letters are less than 4.8mm
402.5 Characters on Variable Message Signs	Supports	Conforms to Variable Message Signs of ICC A117.1-2009
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Biometric forms are not used
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	The device does not remove transmitted information
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	The same degree of privacy of input and output is provided to all individuals
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	At least one type of connection conforms to industry standard non-priority format
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	The product provides keys and controls with contrast visually from background surfaces
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Partially Supports	Viewing the jam message/animation: touch screen is not tactilely discernable. Accessing the jammed area: tactilely
		discernable and user can be able to

Criteria	Conformance Level	Remarks and Explanations
		perform with training
		Remove jam sheet: tactilely discernable
		and user can be able to perform with
		training
		Opening/closing the door: tactilely discernable and user can be able to perform with training
407.3.2 Alphabetic Keys	Partially Supports	With the help of the external keyboard, user can enter the destination address and search for file name
407.3.3 Numeric Keys	Partially Supports	With the help of the external keyboard, user can enter the destination address and search for file name
407.4 Key Repeat	Not Applicable	Key repeat is not supported
407.5 Timed Response	Supports	A time-out alert feature is present and controllable
		Accessing the jammed area: operation
107.6 Operation	Partially Supports	may require hard actions
407.6 Operation		Remove jam sheet: operation may require hard actions
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Tickets, Fare card or keycard is not used in product
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	At least one of each type of operable part of stationary ICT at a height conforming to 407.8.2 or 407.8.3 is available
407.8.1.1 Vertical Plane for Side Reach	Supports	Where a side reach is provided, the vertical reference plane is 48 inches (1220 mm) long minimum
407.8.1.2 Vertical Plane for Forward Reach	Supports	Where a forward reach is provided, the

Criteria	Conformance Level	Remarks and Explanations
		vertical reference plane is 30 inches (760 mm) long minimum
407.8.2 Side Reach	Supports	Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT is 34 inches (865 mm) maximum
407.8.2.1 Unobstructed Side Reach	Supports	Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part is 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor
407.8.2.2 Obstructed Side Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3 Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.1 Unobstructed Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.2 Obstructed Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supports	Knee and toe space under ICT are 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and clear of obstructions
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Partially Supports	UI screen only tilts to ~ 60-70 deg and does not allow adequate viewing from wheelchair if on a tabletop
408.3 Flashing	Supports	This product supports no more than three flashes in anyone-second period

Criteria	Conformance Level	Remarks and Explanations
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Partially Supports	Inserting USB drive - The USB insertion status indicated visually but not by sound. Print jobs submission - status indicated only by visual not by sound
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	Color coding and additional means of unique identification (e.g., text and symbols) are used
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	Audible signals and additional means of unique identification (e.g., cues) are used
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This product does not use analog or digital wireline telephones
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	The device does not support bi-directional voice communication over a telephone line
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	The product does not produce electromagnetic fields
412.3.2 Wireline Handsets	Not Applicable	The product does not produce electromagnetic fields
412.4 Digital Encoding of Speech	Not Applicable	This product does not support digital encoding of speech
412.5 Real-Time Text Functionality	Not Applicable	This product does not support real-time functionality
412.6 Caller ID	Not Applicable	Caller ID and/or similar telecommunications are not present
412.7 Video Communication	Not Applicable	The product is not a video or multi-media product
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.8.1 TTY Connectability	Not Applicable	The device does not include a standard
		non-acoustic connection point for TTYs
412.8.2 Voice and Hearing Carry Over	Not Applicable	A microphone is not included
		Does not support commonly used cross-
		manufacturer non-proprietary standard
412.8.3 Signal Compatibility	Not Applicable	TTY signal protocols where the system
		interoperates with the Public Switched
		Telephone Network (PSTN)
		Where provided, voice mail, auto-
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	attendant, interactive voice response, and
		caller identification systems are not usable
		with a TTY
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The product is not a video or multi-media
		product
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The device does not transmit or conduct
		information or communication
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	The product is not a video or multi-media
	Νοι Αμρικαύτε	product
414.1.2 Other ICT	Not Applicable	The product is not a video or multi-media
		product
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
A15.1.1 Caption Controls	Not Applicable	The product is not a video or multi-media
415.1.1 Caption Controls		product
115 1 2 Audia Description Controls	Not Applicable	The product is not a video or multi-media
415.1.2 Audio Description Controls	Audio Description Controls Not Applicable	product

## **Chapter 6:** <u>Support Documentation and Services</u>

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Customer support service details are available in the user guide and on website
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Customer support service details are available in the user guide and on website
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Customer support service details are available in the user guide and on website
603.3 Accommodation of Communication Needs	Supports	Customer support service contact details are available in the user guide and on website. Specific support for persons with disability is not provided . Chat is available on Support website

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).

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