Xerox Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Xerox® VersaLink® C620 Color Printer

Report Date: April 13, 2023

Product Description: The Xerox® VersaLink® C620 Color Printer with support for letter/legal print. Ideal for small and medium businesses and home offices

Contact Information: Learn more about Xerox and Section 508 at our website: **www.xerox.com/Section508**

Notes: Software Version Evaluated**:** 120.026.003.08010

Evaluation Methods Used: Product knowledge, keyboard, WAVE browser extension, WebAIM contrast checker, NVDA, similar to another evaluated product, testing with assistive technologies, Windows Narrator, and optional trays

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable	Web: Gap: There is no alternative text for images Electronic Docs: WAVE indicates that there is no alternative text for image Software: Gap: There is no alternative text for images Authoring Tool: Not Applicable
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Web: There is no audio or video content Electronic Docs: There is no audio or video content Software: Need to determine if the fault videos have an alternative Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There is no audio or video content Electronic Docs: There is no audio or video content Software: There is no audio content Authoring Tool: Not Applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to:	Web: Not Applicable Electronic Docs: Not	Web: There is no audio or video content Electronic Docs: There is no audio or video content

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Applicable Software: Not Applicable Authoring Tool: Not Applicable	 Software: There is no audio or video content Authoring Tool: Not Applicable
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable	Web: Pages are not structured for accessibility Electronic Docs: Cannot expand the navigation pane topics with the keyboard Software: Pages are not structured for accessibility Authoring Tool: Not Applicable
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable	Web: Keyboard is not supported for all content partial support for speech output Electronic Docs: Cannot expand the navigation pane topics with the keyboard Software: Gap: pages are not structured for accessibility Authoring Tool: Not Applicable
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Buttons and links are having proper labels in WebUI all pages Electronic Docs: Not Applicable Software: Screen reader will not be used to validate LUI Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Color is not the only way to convey meaning Electronic Docs: All links are underlined Software: Color is not the only way to convey meaning Authoring Tool: Not Applicable
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There is no audio or video content Electronic Docs: There is no audio or video content Software: There is no audio or video content Authoring Tool: Not Applicable
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Not Applicable	Web: Many elements in the home page are not accessible via keyboard Electronic Docs: Cannot expand menu items on navigation pane for getting to the pages Software: No keyboard operability in Local UI Authoring Tool: Not Applicable
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Keyboard is supported for access to enter additional information Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Web system timeout can be set for days, hours, and/or minutes. Maximum timeout is 40 days, 23 hours and 59 seconds Electronic Docs: Not Applicable Software: Alert is provided when timing session is about to expire. Local user interface system timeout can be set for minutes and seconds. Maximum timeout is 60 minutes and 59 seconds Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Web: Not Applicable. There are no animations on the web page Electronic Docs: There are no animations available in Help page Software: Local User Interface contains animation that cannot be paused, stopped, or hidden Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: No Flashing content Electronic Docs: There is no flashing content on Web UI Help Software: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Does Not Support
	
	Electronic Docs: Does Not Support
	
	Software: Not Applicable
	
	Authoring Tool: Not Applicable
		Web: No skip link, no landmark tags
		
		Electronic Docs: No skip link
		
		Software: Not Applicable to non-Web software.
		
		Authoring Tool: Not Applicable

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports
	
	Electronic Docs: Supports
	
	Software: Does Not Support
	
	Authoring Tool: Not Applicable
		Web: Pages have titles
		
		Electronic Docs: Pages have titles
		
		Software: Title pages are not available
		
		Authoring Tool: Not Applicable

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does Not Support
	
	Electronic Docs: Does Not Support
	
	Software: Does Not Support
	
	Authoring Tool: Not Applicable
		Web: Not all content is focusable with keyboard
		
		Electronic Docs: Navigation options are not expandable in help page
		
		Software: Focus area is not supported for Local User Interface
		
		Authoring Tool: Not Applicable

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does Not Support
	
	Electronic Docs: Supports
	
	Software: Not Applicable
	
	Authoring Tool: Not
		Web: Several Edit links on single page, link with same label on single page.
		
		Electronic Docs: Supports
		
		Software: Not Applicable
		
		Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
	Applicable	

3.1.1 Language of Page (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Does Not Support
	
	Electronic Docs: Supports
	
	Software: Does Not Support
	
	Authoring Tool: Not Applicable
		Web: Language attribute is missing from all the pages.
		
		Electronic Docs: Language is automatically detected
		
		Software: Language attribute is missing from all the pages
		
		Authoring Tool: Not Applicable

3.2.1 On Focus (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	
	Electronic Docs: Supports
	
	Software: Does Not Support
	
	Authoring Tool: Not Applicable
		Web: Keyboard can be used to open and close dropdown menus
		
		Electronic Docs: Focus is supported by keyboard
		
		Software: Focus is not supported on the user interface
		
		Authoring Tool: Not Applicable

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Does Not Support
	
	Electronic Docs: Not Applicable
	
	Software: Partially supports
	
	Authoring Tool: Not Applicable
		Web: Context changes occur without notification to user
		
		Electronic Docs: Not Applicable
		
		Software: Keyboard is not supported for user interface
		
		Authoring Tool: Not Applicable

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Does Not Support
	
	Electronic Docs: Not Applicable
	
	Software: Does Not Support
		Web: Not all required or invalid fields are marked
		
		Electronic Docs: There are no fields available to enter Data
		
		Software: Does not support. No selectable data fields.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Title and some radio buttons labels are not labeled correctly using some screen readers Electronic Docs: Some navigation elements are not labeled correctly Software: Does not Support user interface Authoring Tool: Not Applicable
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Partially Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Name and role cannot be programmatically determined Electronic Docs: Navigation options are not expandable Software: Does not Support on User interface Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	Web: There is no audio or video content

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: There is no audio or video content Software: There is no audio or video content Authoring Tool: Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There is no audio or video content Electronic Docs: There is no audio or video content Software: There is no audio or video content Authoring Tool: Not Applicable
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Does not Support Software: Supports Authoring Tool: Not Applicable	Web: Some content in Embedded Web Server does not meet color contrast guidelines Electronic Docs: Does not Support. Text does not support color contrast criteria. Software: Content displayed supports color contrast criteria (except for countdown indicator) Authoring Tool: Not Applicable
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Does Not Support Software: Does Not Support	Web: Resizing is not supported at 200% magnification Electronic Docs: Resizing is not supported at 200% magnification Software: User interface cannot be resized

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web: On consumable page, no symbol to recognize paper trays Electronic Docs: There are no images available in Help page Software: The only images of text are logos, which are decorative Authoring Tool: Not Applicable
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: There is more than one way to locate a web page by using the Site map Electronic Docs: There is more than one way to locate a web page by using the Table of contents Software: Not Applicable Authoring Tool: Not Applicable
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Partially Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Text fields do not have labels Electronic Docs: Search field does not have labels Software: Text fields do not have labels Authoring Tool: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508	Web: Does Not Support Electronic Docs: Supports	Web: Keyboard focus is not visible on components Electronic Docs: Focus supported for visible components

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Does Not Support Authoring Tool: Not Applicable	Software: Focus is not supported on user interface Authoring Tool: Not Applicable
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Language and Keyboard page need language attribute for strings in other languages Electronic Docs: Electronic documents are in the same language Software: Not Applicable Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Navigation on repeated pages is in the same relative order Electronic Docs: Not Expanding the navigation options in help page Software: Not Applicable Authoring Tool: Not Applicable
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Components do not have the same functionality within a set of web pages Electronic Docs: Components have the same consistency Software: Not Applicable Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA) Also applies to:	Web: Does Not Support Electronic Docs: Supports	Web: Errors do not suggest corrective actions Electronic Docs: No required input

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Does Not Support Authoring Tool: Not Applicable	Software: Errors do not suggest corrective actions Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Feedback provided to confirm or correct input Electronic Docs: Feedback provided to confirm or correct input Software: No ability to send information from the user interface Authoring Tool: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: **Functional Performance Criteria** (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	User needs practice to perform these operations. User is unable to confirm tray settings in LUI. User does not know device wake up/down after power on/off
302.2 With Limited Vision	Partially Supports	Some of the letters and values in the

Criteria	Conformance Level	Remarks and Explanations
		confirmation screen are less than 4.8mm (referred from 402.4)
302.3 Without Perception of Color	Supports	At least one mode of operation that does not require user perception of color is available
302.4 Without Hearing	Supports	One mode of operation that does not require user hearing is available
302.5 With Limited Hearing	Supports	One mode of operation that does not require user limited hearing is available
302.6 Without Speech	Supports	At least one mode of operation that does not require user speech is available
302.7 With Limited Manipulation	Partially Supports	Accessing and removing the jammed paper requires simultaneous manual operations
302.8 With Limited Reach and Strength	Partially Supports	User requires strength to remove the jammed paper
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Features are provided for individuals with limited cognitive, language, and learning abilities for simpler and easier use

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	There is no speech output
402.2.2 Transactional Outputs	Not Applicable	There is no transactional output
402.2.3 Speech Delivery Type and Coordination	Not Applicable	There is no speech output

Criteria	Conformance Level	Remarks and Explanations
402.2.4 User Control	Not Applicable	There is no voice output
402.2.5 Braille Instructions	Not Applicable	Braille is not available
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	There is no voice output
402.3.2 Non-private Listening	Not Applicable	There is no voice output
402.4 Characters on Display Screens	Partially Supports	In LUI, letters are less than 4.8mm
402.5 Characters on Variable Message Signs	Supports	Conforms to Variable Message Signs of ICC A117.1-2009
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Biometric forms are not used
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	The device does not remove transmitted information
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	The same degree of privacy of input and output is provided to all individuals
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	At least one type of connection conforms to industry standard non-priority format
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Partially Supports	Inserting the pendrive: USB symbol instruction slightly contrasted to background
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Partially Supports	Viewing the jam message/animation: touch screen is not tactilely discernable. Accessing the jammed area: tactilely discernable and user can be able to perform with training

Criteria	Conformance Level	Remarks and Explanations
		Remove jam sheet: tactilely discernable and user can be able to perform with training Opening/closing the door: tactilely discernable and user can be able to perform with training
407.3.2 Alphabetic Keys	Supports	With the help of the external keyboard, letters J and F are tactilely distinct from the other keys. User can enter the destination address and search for file name
407.3.3 Numeric Keys	Supports	With the help of the external keyboard, numeric keys can be used. On some keyboards the number five is tactilely distinct. User can enter the destination address and search for file name
407.4 Key Repeat	Not Applicable	Key repeat is not supported
407.5 Timed Response	Supports	A time-out alert feature is present and controllable
407.6 Operation	Partially Supports	Accessing the jammed area: operation may require hard actions Remove jam sheet: operation may require hard actions
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Tickets, Fare card or keycard is not used in product
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	At least one of each type of operable part of stationary ICT at a height conforming to 407.8.2 or 407.8.3 is available
407.8.1.1 Vertical Plane for Side Reach	Supports	Where a side reach is provided, the

Criteria	Conformance Level	Remarks and Explanations
		vertical reference plane is 48 inches (1220 mm) long minimum
407.8.1.2 Vertical Plane for Forward Reach	Supports	Where a forward reach is provided, the vertical reference plane is 30 inches (760 mm) long minimum
407.8.2 Side Reach	Supports	Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT is 34 inches (865 mm) maximum
407.8.2.1 Unobstructed Side Reach	Supports	Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part is 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor
407.8.2.2 Obstructed Side Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3 Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.1 Unobstructed Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.2 Obstructed Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Partially Supports	LUI screen only tilts to 60-70 deg, so operation may require hard actions
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supports	Knee and toe space under ICT are 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and clear of obstructions
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Partially Supports	UI screen only tilts to ~ 60-70 deg and does not allow adequate viewing from

Criteria	Conformance Level	Remarks and Explanations
		wheelchair if on a tabletop
408.3 Flashing	Supports	This product supports no more than three flashes in anyone-second period
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Partially Supports	Inserting USB drive - The USB insertion status indicated visually but not by sound. Print jobs submission - status indicated only by visual not by sound
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	Color coding and additional means of unique identification (e.g., text and symbols) are used
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	Audible signals and additional means of unique identification (e.g., cues) are used
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This product does not use analog or digital wireline telephones
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	The device does not support bi-directional voice communication over a telephone line
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	The product does not produce electromagnetic fields
412.3.2 Wireline Handsets	Not Applicable	The product does not produce electromagnetic fields
412.4 Digital Encoding of Speech	Not Applicable	This product does not support digital encoding of speech
412.5 Real-Time Text Functionality	Not Applicable	This product does not support real-time functionality
412.6 Caller ID	Not Applicable	Caller ID and/or similar telecommunications are not present

Criteria	Conformance Level	Remarks and Explanations
412.7 Video Communication	Not Applicable	The product is not a video or multi-media product
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	The device does not include a standard non-acoustic connection point for TTYs
412.8.2 Voice and Hearing Carry Over	Not Applicable	A microphone is not included
412.8.3 Signal Compatibility	Not Applicable	Does not support commonly used cross-manufacturer non-proprietary standard TTY signal protocols where the system interoperates with the Public Switched Telephone Network (PSTN)
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Where provided, voice mail, auto-attendant, interactive voice response, and caller identification systems are not usable with a TTY
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The product is not a video or multi-media product
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The device does not transmit or conduct information or communication
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	The product is not a video or multi-media product
414.1.2 Other ICT	Not Applicable	The product is not a video or multi-media product
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	The product is not a video or multi-media product
415.1.2 Audio Description Controls	Not Applicable	The product is not a video or multi-media product

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Customer support service details are available in the user guide and on website
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Customer support service details are available in the user guide and on website
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Customer support service details are available in the user guide and on website
603.3 Accommodation of Communication Needs	Supports	Customer support service contact details are available in the user guide and on website. Specific support for persons with disability is not provided. Chat is available on Support website

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).

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