

## Xerox Accessibility Section 508 Conformance Report

### Voluntary Product Accessibility Template® (VPAT®) V2.4

Name of Product: Xerox® C310 Color Printer



Report Date: July 16, 2021

Product Description: Work Team Low Color Printer

Contact Information: Learn more about Xerox and Section 508 at our website: [www.xerox.com/Section508](http://www.xerox.com/Section508)

#### Terms:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

Software Version Evaluated: CSNZJ.076.040

Accessories Included in Evaluation: Narrator and headset

Evaluation Methods Used: Testing based on general product knowledge, Similar to another evaluated product, and Testing with assistive technologies

**Summary Table – Voluntary Product Accessibility Template® (VPAT®)**

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<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and explanations</b>
<b>Chapter 3: Functional Performance Criteria</b>	Partially Supports	Compliant with a minor exception concerning vision
<b>Chapter 4: Hardware</b>	Partially Supports	Compliant with a minor exception concerning input controls
<b>Chapter 5: Software</b>	Not Applicable	The product does not support the software criteria set forth
<b>Chapter 6: Support Documentation and Services</b>	Supports	The centralization of documentation, training, and support services for most Xerox products allows us to achieve compliance across the corporation.

### Chapter 3: Functional Performance Criteria (FPC)

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Criteria	Conformance Level	Remarks and explanations
<b>302.1 Without Vision</b>	Partially Supports	Device does not provide speech output LUI is touchscreen. User cannot access clearing a jam
<b>302.2 With Limited Vision</b>	Supports	At least one mode of operation that enables users to make use of limited vision is available
<b>302.3 Without Perception of Color</b>	Supports	At least one mode of operation that does not require user perception of color is available
<b>302.4 Without Hearing</b>	Supports	One mode of operation that does not require user hearing is available
<b>302.5 With Limited Hearing</b>	Supports	One mode of operation that does not require user limited hearing is available
<b>302.6 Without Speech</b>	Not Applicable	Speech is not required for this product
<b>302.7 With Limited Manipulation</b>	Supports	At least one mode of operation that does not require fine motor control or simultaneous manual operations is available
<b>302.8 With Limited Reach and Strength</b>	Supports	At least one mode of operation that does not require limited reach and limited strength is available
<b>302.9 With limited Language, Cognitive, and Learning Abilities</b>	Supports	Features are provided for individuals with limited cognitive, language, and learning abilities for simpler and easier use

## Chapter 4: Hardware

Criteria	Conformance Level	Remarks and explanations
<b>402 Closed Functionality</b>		
<b>402.1 General</b>		
<b>402.2 Speech-Output Enabled</b>		
<b>402.2.1 Information Displayed On-Screen</b>	Not Applicable	This product does not have a display screen
<b>402.2.2 Transactional Outputs</b>	Not Applicable	There is no transactional output
<b>402.2.3 Speech Delivery Type and Coordination</b>	Not Applicable	There is no speech output
<b>402.2.4 User Control</b>	Not Applicable	There is no voice output.
<b>402.2.5 Braille Instructions</b>	Not Applicable	There is no speech output
<b>402.3 Volume</b>		
<b>402.3.1 Private Listening</b>	Not Applicable	There is no voice output.
<b>402.3.2 Non-private Listening</b>	Not Applicable	There is no voice output.
<b>402.4 Characters on Display Screens</b>	Supports	At least one mode of characters displayed on the screen in sans serif font is available
<b>402.5 Characters on Variable Message Signs</b>	Supports	Conforms to Variable Message Signs of ICC A117.1-2009
<b>403 Biometrics</b>		
<b>403.1 General</b>	Not Applicable	Biometric forms are not used.
<b>404 Preservation of Information Provided for Accessibility</b>		
<b>404.1 General</b>	Not Applicable	The device does not transmit or conduct information or communication.
<b>405 Privacy</b>		
<b>405.1 General</b>	Supports	The same degree of privacy of input and output is provided to all individuals
<b>406 Standard Connections</b>		
<b>406.1 General</b>	Supports	At least one type of connection conforms to industry standard non-priority format.
<b>407 Operable Parts</b>		

<b>407.2 Contrast</b>	Supports	The product provides keys and controls with contrast visually from background surfaces
<b>407.3 Input Controls</b>		
<b>407.3.1 Tactilely Discernible</b>	Partially Supports	The LUI is touchscreen. The USB symbol is not tactile.
<b>407.3.2 Alphabetic Keys</b>	Not Applicable	The product does not include any mechanically operated controls or keys
<b>407.3.3 Numeric Keys</b>	Supports	Numeric keys are arranged in a 12-key ascending or descending keypad layout.
<b>407.4 Key Repeat</b>	Not Applicable	Key repeat is not supported.
<b>407.5 Timed Response</b>	Supports	A time-out alert feature is present and controllable.
<b>407.6 Operation</b>	Supports	Controls do not require simultaneous use of two hands, and the force to activate hand-operated controls is less than 5 lbs.
<b>407.7 Tickets, Fare Cards, and Keycards</b>	Not Applicable	Tickets, Fare card or keycard is not used in product
<b>407.8 Reach Height and Depth</b>		
<b>407.8.1 Vertical Reference Plane</b>	Supports	At least one of each type of operable part of stationary ICT at a height conforming to 407.8.2 or 407.8.3 is available
<b>407.8.1.1 Vertical Plane for Side Reach</b>	Supports	Where a side reach is provided, the vertical reference plane is 48 inches (1220 mm) long minimum.
<b>407.8.1.2 Vertical Plane for Forward Reach.</b>	Supports	Where a forward reach is provided, the vertical reference plane is 30 inches (760 mm) long minimum
<b>407.8.2 Side Reach</b>	Supports	Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT is 34 inches (865 mm) maximum.
<b>407.8.2.1 Unobstructed Side Reach</b>	Supports	Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part is 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.
<b>407.8.2.2 Obstructed Side Reach</b>	Supports	All operable controls are within specification.
<b>407.8.3 Forward Reach</b>	Supports	Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum
<b>407.8.3.1 Unobstructed Forward Reach</b>	Supports	The operable part is 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor
<b>407.8.3.2 Obstructed Forward Reach</b>	Supports	Supports maximum allowable forward reach to an operable part is 25inches

<b>407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach</b>	Supports	All operable parts are within specification
<b>407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach</b>	Supports	Knee and toe space under ICT are 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and clear of obstructions.
<b>408 Display Screens</b>		
<b>408.2 Visibility</b>	Supports	At least one display screen is visible from a point located 40 inches above floor space
<b>408.3 Flashing</b>	Supports	This product supports no more than three flashes in anyone-second period.
<b>409 Status Indicators</b>		
<b>409.1 General</b>	Supports	Status indicators are discernible visually and by touch or sound
<b>410 Color Coding</b>		
<b>410.1 General</b>	Supports	Color coding and additional means of unique identification (e.g., text and symbols) are used.
<b>411 Audible Signals</b>		
<b>411.1 General</b>	Not Applicable	The product does not use audible signals.
<b>412 ICT with Two-Way Voice Communication</b>		
<b>412.2 Volume Gain</b>		
<b>412.2.1 Volume Gain for Wireline Telephones</b>	Not Applicable	This product does not use analog or digital wireline telephones.
<b>412.2.2 Volume Gain for Non-Wireline ICT</b>	Not Applicable	The device does not support bi-directional voice communication over a telephone line.
<b>412.3 Interference Reductions and Magnetic Coupling</b>		
<b>412.3.1 Wireless Handsets</b>	Not Applicable	The product does not produce electromagnetic fields.
<b>412.3.2 Wireline Handsets</b>	Not Applicable	The product does not produce electromagnetic fields.
<b>412.4 Digital Encoding of Speech</b>	Not Applicable	This product does not support digital encoding of speech
<b>412.5 Real-time Text Functionality</b>	Not Applicable	This product does not support real-time functionality
<b>412.6 Called ID</b>	Not Applicable	Caller ID and/or similar telecommunications are not present.
<b>412.7 Video Communication</b>	Not Applicable	The product is not a video or multi-media product.
<b>412.8 Legacy TTY Support</b>		

<b>412.8.1 TTY Connectability</b>	Not Applicable	The device does not include a standard non-acoustic connection point for TTYs
<b>412.8.2 Voice and Hearing Carry Over</b>	Not Applicable	A microphone is not included
<b>412.8.3 Signal Compatibility</b>	Not Applicable	Does not support commonly used cross-manufacturer non-proprietary standard TTY signal protocols where the system interoperates with the Public Switched Telephone Network (PSTN)
<b>412.8.4 Voice Mail and Other Messaging Systems</b>	Not Applicable	Where provided, voice mail, auto-attendant, interactive voice response, and caller identification systems are not usable with a TTY
<b><i>413 Closed Caption Processing Technologies</i></b>		
<b>413.1.1 Decoding and Display of Closed Captions</b>	Not Applicable	The product is not a video or multi-media product.
<b>413.1.2 Pass-Through of Closed Caption Data</b>	Not Applicable	The device does not transmit or conduct information or communication.
<b><i>414 Audio Description Processing Technologies</i></b>		
<b>414.1.1 Digital Television Tuners</b>	Not Applicable	The product is not a video or multi-media product.
<b>414.1.2 Other ICT</b>	Not Applicable	The product is not a video or multi-media product.
<b><i>415 User Controls for Captions and Audio Descriptions</i></b>		
<b>415.1.1 Caption Controls</b>	Not Applicable	The product is not a video or multi-media product.
<b>415.1.2 Audio Description Controls</b>	Not Applicable	The product is not a video or multi-media product.

## Chapter 6 Support Documentation and Services

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Criteria	Conformance Level	Remarks and explanations
<b>601.1 Scope</b>		
<b>602 Support Documentation</b>		
<b>602.2 Accessibility and Compatibility Features</b>	Supports	Customer support service details are available in the user guide and on website.
<b>602.3 Electronic Support Documentation</b>	Supports	Customer support service details are available in the user guide and on website.
<b>602.4 Alternate Formats for Non-Electronic Support Documentation</b>	Supports	Customer support service details are available in the user guide and on website.
<b>603 Support Services</b>		
<b>603.2 Information on Accessibility and Compatibility Features</b>	Supports	Customer support service details are available in the user guide and on website.
<b>603.3 Accommodation of Communication Needs</b>	Not Applicable	Customer support service contact details are available in the user guide and on website. Specific support for persons with disability is not provided



## **What is the Voluntary Product Accessibility Template (VPAT)?**

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The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. In the subsequent tables, the first column contains the numbered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).

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