

Xerox Accessibility Section 508 Conformance Report

Voluntary Product Accessibility Template® (VPAT®) V2.4

Name of Product: Xerox® C410 Printer



Report Date: November 25, 2022

Product Description: The Xerox® C410 Printer is made for small to mid-sized teams with point of need requirements, or for that tight office space where you need it most. These workhorses are compact, dependable, and provide the comprehensive security that your business demands. Technology that keeps work moving.

Contact Information: Learn more about Xerox and Section 508 at our website: www.xerox.com/Section508

Terms:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

Software Version Evaluated: CSTGV.221.053

Accessories Included in Evaluation: External Keyboard, Narrator (inbuilt in Windows), and headset

Evaluation Methods Used: Testing based on general product knowledge, similar to another evaluated product, and testing with assistive technologies



Summary Table – Voluntary Product Accessibility Template® (VPAT®)

Criteria	Conformance Level	Remarks and explanations
Chapter 3: Functional Performance Criteria	Partially Supports	Compliant with minor exceptions concerning vision, limited manipulation, and limited reach / strength
Chapter 4: Hardware	Partially Supports	Compliant with a minor exception concerning tactilely discernible
Chapter 5: Software	Not Applicable	The product does not support the software criteria set forth
Chapter 6: Support Documentation and Services	Supports	The centralization of documentation, training, and support services for most Xerox products allows us to achieve compliance across the corporation.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and explanations
302.1 Without Vision	Partially Supports	By using keyboard with the device, those with a vision impairment will be able to hear jammed areas and closing of doors
302.2 With Limited Vision	Supports	At least one mode of operation that enables users to make use of limited vision is available
302.3 Without Perception of Color	Supports	At least one mode of operation that does not require user perception of color is available
302.4 Without Hearing	Supports	One mode of operation that does not require user hearing is available
302.5 With Limited Hearing	Supports	One mode of operation that does not require user limited hearing is available
302.6 Without Speech	Supports	At least one mode of operation that does not require user speech is available
302.7 With Limited Manipulation	Partially Supports	Accessing and removing jammed paper requires simultaneous manual operations.
302.8 With Limited Reach and Strength	Partially Supports	User requires strength to remove jammed paper.
302.9 With limited Language, Cognitive, and Learning Abilities	Supports	Features are provided for individuals with limited cognitive, language, and learning abilities for simpler and easier use

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and explanations
402 Closed Functionality		
402.1 General		
402.2 Speech-Output Enabled		
402.2.1 Information Displayed On-Screen	Supports	Speech output is provided for all information displayed on-screen
402.2.2 Transactional Outputs	Not Applicable	There is no transactional output
402.2.3 Speech Delivery Type and Coordination	Not Applicable	There is no speech output

402.2.4 User Control	Not Applicable	There is no voice output.
402.2.5 Braille Instructions	Supports	Braille instructions for initiating speech mode of operation is provided where speech output is required in 402.
402.3 Volume		
402.3.1 Private Listening	Supports	This product provides a mode of operation for controlling the volume when in private listening mode
402.3.2 Non-private Listening	Not Applicable	There is no voice output.
402.4 Characters on Display Screens	Supports	At least one mode of characters displayed on the screen in sans serif font is available
402.5 Characters on Variable Message Signs	Not Applicable	This product does not have variable message signs
403 Biometrics		
403.1 General	Not Applicable	Biometric forms are not used.
404 Preservation of Information Provided for Accessibility		
404.1 General	Supports	The device does not remove transmitted information.
405 Privacy		
405.1 General	Supports	The same degree of privacy of input and output is provided to all individuals
406 Standard Connections		
406.1 General	Supports	At least one type of connection conforms to industry standard non-priority format.
407 Operable Parts		
407.2 Contrast	Supports	The product provides keys and controls with contrast visually from background surfaces
407.3 Input Controls		
407.3.1 Tactilely Discernible	Partially Supports	By enabling speech output and plugging in keyboard to device, the vision impaired can be able to hear the jammed area and opening and closing the doors
407.3.2 Alphabetic Keys	Not Applicable	The product does not include any mechanically operated controls or keys
407.3.3 Numeric Keys	Not Applicable	A 12-key ascending or descending keypad layout is not provided.
407.4 Key Repeat	Not Applicable	Key repeat is not supported.

407.5 Timed Response	Supports	A time-out alert feature is present and controllable.
407.6 Operation	Supports	Controls do not require simultaneous use of two hands, and the force to activate hand-operated controls is less than 5 lbs.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Tickets, Fare card or keycard is not used in product
407.8 Reach Height and Depth		
407.8.1 Vertical Reference Plane	Supports	At least one of each type of operable part of stationary ICT at a height conforming to 407.8.2 or 407.8.3 is available
407.8.1.1 Vertical Plane for Side Reach	Supports	Where a side reach is provided, the vertical reference plane is 48 inches (1220 mm) long minimum.
407.8.1.2 Vertical Plane for Forward Reach.	Supports	Where a forward reach is provided, the vertical reference plane is 30 inches (760 mm) long minimum
407.8.2 Side Reach	Supports	Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT is 34 inches (865 mm) maximum.
407.8.2.1 Unobstructed Side Reach	Supports	Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part is 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.
407.8.2.2 Obstructed Side Reach	Supports	All operable controls are within specification
407.8.3 Forward Reach	Supports	Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum
407.8.3.1 Unobstructed Forward Reach	Supports	The operable part is 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor
407.8.3.2 Obstructed Forward Reach	Supports	Supports maximum allowable forward reach to an operable part is 25inches
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Supports	All operable parts are within specification
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supports	Knee and toe space under ICT are 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and clear of obstructions.
408 Display Screens		
408.2 Visibility	Supports	At least one display screen is visible from a point located 40inches above floor space
408.3 Flashing	Supports	This product supports no more than three flashes in anyone-second period

409 Status Indicators		
409.1 General	Supports	Status indicators are discernible visually and by touch or sound
410 Color Coding		
410.1 General	Supports	Color coding and additional means of unique identification (e.g., text and symbols) are used.
411 Audible Signals		
411.1 General	Supports	Audible signals and additional means of unique identification (e.g., cues) are used.
412 ICT with Two-Way Voice Communication		
412.2 Volume Gain		
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This product does not use analog or digital wireline telephones.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	The device does not support bi-directional voice communication over a telephone line.
412.3 Interference Reductions and Magnetic Coupling		
412.3.1 Wireless Handsets	Not Applicable	The product does not produce electromagnetic fields.
412.3.2 Wireline Handsets	Supports	The product complies with ANSI C63.19.
412.4 Digital Encoding of Speech	Not Applicable	This product does not support digital encoding of speech
412.5 Real-time Text Functionality	Not Applicable	This product does not support real-time functionality
412.6 Called ID	Not Applicable	Caller ID and/or similar telecommunications are not present.
412.7 Video Communication	Not Applicable	The product is not a video or multi-media product.
412.8 Legacy TTY Support		
412.8.1 TTY Connectability	Not Applicable	The device does not include a standard non-acoustic connection point for TTYs
412.8.2 Voice and Hearing Carry Over	Not Applicable	A microphone is not included
412.8.3 Signal Compatibility	Not Applicable	Does not support commonly used cross-manufacturer non-proprietary standard TTY signal protocols where the system interoperates with the Public Switched Telephone Network (PSTN)
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Where provided, voice mail, auto-attendant, interactive voice response, and caller identification systems are not usable with a TTY

413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The product is not a video or multi-media product.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The device does not transmit or conduct information or communication.
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not Applicable	The product is not a video or multi-media product.
414.1.2 Other ICT	Not Applicable	The product is not a video or multi-media product.
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not Applicable	The product is not a video or multi-media product.
415.1.2 Audio Description Controls	Not Applicable	The product is not a video or multi-media product.

Chapter 6 Support Documentation and Services

Criteria	Conformance Level	Remarks and explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	Customer support service details are available in the user guide and on website.
602.3 Electronic Support Documentation	Supports	Customer support service details are available in the user guide and on website.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Customer support service details are available in the user guide and on website.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	Customer support service details are available in the user guide and on website.
603.3 Accommodation of Communication Needs	Not Applicable	Customer support service contact details are available in the user guide and on website. Specific support for persons with disability is not provided

What is the Voluntary Product Accessibility Template (VPAT)?

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. In the subsequent tables, the first column contains the numbered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).

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