

Xerox Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Xerox® Print and Scan Experience App 8.0

Report Date: March 14, 2024

Product Description: Companion Windows application for Xerox devices enhancing print and scan experience and functionality.

Contact Information: Learn more about Xerox and Section 508 at our website: www.xerox.com/Section508

Notes: Software Version Evaluated: 8.110.13.0.

Evaluation Methods Used: Product Knowledge, Keyboard, NVDA ScreenReader, WebAIM Contrast Checker.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Support	Image with incomplete text alternative – delete button icon under Sign and Date dialog
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no pre-recorded audio or video content
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	There is no live audio or video content
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There is no audio or video content
1.3.1 Info and Relationships (Level A)	Partially Support	Screen reader: <ul style="list-style-type: none"> • does not identify required fields on 1-Touch dialog • does not identify the character restrictions under Secure Print and Scan Preview > File name fields. • reads list of scanned pages twice under Preview page
1.3.2 Meaningful Sequence (Level A)	Partially Support	Screen reader does not follow logical order when reading: <ul style="list-style-type: none"> • the following feature descriptions: “Verify Prior To Cropping”, “Auto Straighten”, “Preview/Edit”, and "Secure Print" under 1-touch dialog • features such as: Destination options, Image Shift, Add Supplier information, and Media selection. • messages such as “Unable to Contact Printers”, “Universal Print Connector”, and “Unsupported Printers”, “Let's get Started”, and “Waiting for Printer Connection”
1.3.3 Sensory Characteristics (Level A)	Supports	App does not rely on icons to convey messages. Text alternatives are provided.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Supports	Color is not the only indicator of information
1.4.2 Audio Control (Level A)	Not Applicable	There is no audio content
2.1.1 Keyboard (Level A)	Partially Support	User is unable to use keyboard to access on a 1-touch applet Edit/Delete option on Home screen. User is unable to reach Delete button under Device Status when a job is held for resources.
2.1.2 No Keyboard Trap (Level A)	Supports	User is able to use keyboard to navigate all app user interface.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	No printable character keys are assigned as shortcut.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The app does not have timing limit.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The app does not use moving, blinking, or scrolling information
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The app does not contain flashing components
2.4.1 Bypass Blocks (Level A)	Not Applicable	Only applies to web pages
2.4.2 Page Titled (Level A)	Partially Support	Screen reader does not read the titles for the following screens: Scan Settings, Print Settings, Preview, Order Supplies, and Device Status.
2.4.3 Focus Order (Level A)	Partially Support	On Preview screen: after performing a scan focus moves to About button; focus does not move to previewed scan image area. On Device Status screen focus does not move to Delete button under Held Jobs. Focus does not move to information messages presented for unsupported devices. When printing from an application to an IPP queue, when the user opens Print Preferences the user interface does not receive focus.
2.4.4 Link Purpose (In Context) (Level A)	Partially Support	Screen reader reads the EULA and Saved File Directory links twice.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Partially Support	On Personalization dialog, reordering features using action is not accessible through keyboard. On Home page, drag and drop action has an alternate

Criteria	Conformance Level	Remarks and Explanations
		keyboard interaction but requires pointer to focus on the option and screen reader does not read instructions correctly.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Pointer activation is predictable and consistent
2.5.3 Label in Name (Level A 2.1 and 2.2)	Partially Support	Screen reader does not read the labels for: Device model, IP address and location on home screen; Device Status; Signature; and Preferences.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	Application does not use motion actuation.
3.1.1 Language of Page (Level A)	Supports	Page language can be determined
3.2.1 On Focus (Level A)	Partially Support	On Filter dialog and on Job ID feature, when user navigates using keyboard features are being selected when focus is received instead of through a direct selection action by the user.
3.2.2 On Input (Level A)	Supports	Page behaves as expected
3.2.6 Consistent Help (Level A 2.2 only)	Not Applicable	Not Applicable
3.3.1 Error Identification (Level A)	Partially Support	Errors are not correctly described to the user when user: <ul style="list-style-type: none"> • enters an invalid password on secure print field. • enters an invalid file name when saving the scanned pages.
3.3.2 Labels or Instructions (Level A)	Partially Support	Screen reader does not read instructions for the Signature feature, and it does not identify required fields on 1-Touch dialog.
3.3.7 Redundant Entry (Level A 2.2 only)	Not Applicable	Not Applicable
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Not Applicable	Not Applicable
4.1.2 Name, Role, Value (Level A)	Partially Support	Screen reader does not read the following user interface components name and role: label for Supplier Profile on Order Supplies dialog, controls on Markup dialog, and File name options on Preference dialog.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no audio or video content.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	There is no loss of content
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Not Applicable	The application does not use autocomplete.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Application adheres to the selections made by the user for the Windows system (under Windows Settings)
1.4.4 Resize text (Level AA)	Supports	Application adheres to the selections made by the user for the Windows system (under Windows Settings)
1.4.5 Images of Text (Level AA)	Supports	Images has associated text
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially Support	Dialog content is cropped when application is resized using the Windows split screen feature.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Support	On Personalization dialog, the drag and drop icon does not have enough contrast.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Not Applicable	Not Applicable
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Partially Support	Keyboard cannot dismiss information message displayed about an applet on Home screen.
2.4.5 Multiple Ways (Level AA)	Not Applicable	Web Only
2.4.6 Headings and Labels (Level AA)	Partially Support	Screen reader is does not read the following labels: Format/File Name under Destination option, Change Background Color on 1-Touch dialog, headings under Print Queue Settings dialog.
2.4.7 Focus Visible (Level AA)	Partially Support	Keyboard focus indicator is not visible on Crop and Accounting dialogs.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Not Applicable	Not Applicable
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Not Applicable	Not Applicable
3.1.2 Language of Parts (Level AA)	Supports	Language identification is supported
3.2.3 Consistent Navigation (Level AA)	Not Applicable	This is not applicable for software
3.2.4 Consistent Identification (Level AA)	Not Applicable	This is not applicable for software
3.3.3 Error Suggestion (Level AA)	Partially Support	Screen reader indicates that an error is detected when entering and invalid a Secure Print passcode and an invalid File Name but it does not give the user directions to fix the error.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	Not Applicable
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	Not Applicable
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Support	Screen reader does not read: <ul style="list-style-type: none"> • message presented after a scan distribution is completed • percentage of rotation and zooming on Preview

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).

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